

ACCA Conference August 2020 Cancellation Instructions for Guests that have a reservation with **Brett Robinson Vacation Rentals** for this conference.

Brett Robinson Vacation Rentals **will not automatically cancel your reservation**. You or the person who booked the reservation will have to contact our **“Call Center”** available from 7am until 11pm everyday and inform the reservation agent that you are cancelling your reservation. You will need the Folio number (Reservation/Confirmation number) and the first and last name on the reservation, arrival and departure dates. You need to call and cancel your reservation as soon as possible to avoid any penalties or cancellation fees. Due to Covid-19, we are refunding all payments made on your reservation at present.

If you do not call and cancel your reservation, the credit card on file will be charged for balance due.

Please call 1-800-221-0258 or 1-888-633-7101 everyone answering this phone line will be able to assist you. Call Today!

Linda Alderman

Group Sales Coordinator
3259 Gulf Shores Pkwy.
Gulf Shores AL 36542
Office: 251-948-1875
lindaa@brett-robinson.com
www.brett-robinson.com

