



Brett/Robinson Vacation Condominium Rentals
Miles of Value on the Beautiful Alabama Gulf Coast!
ACCA Convention August 22-25, 2022
Delivered on May 23, 2022

Thank you for choosing Brett Robinson Vacation Condominium Rentals for your stay.

Please have attendees contact our “**Call Center**” at **1-888-633-7101** and reference **Group Name “ACCA Convention - Group ID # 867** to receive 15% group discount off daily rental rate. Longer stay available and will receive discounts.

Online reservations are not available for group discount, so please call.

By referencing **Group ID # 867** you will receive a group discount of 15% off prevailing rental rates at time of booking on a stay of 3 or more nights and a stay of 4 or more nights will add an additional discount to your reservation.

Our “Call Center” is available for reservations every day from 7 am until 11 pm every day, including weekends and holidays.

- Three nights minimum per reservation.
- Occupancy normally includes a queen size sofa sleeper suitable for children.
- We rate our Condominium units. Select rated is the lowest price point, Hi Demand, Premium and Premier rated units are at higher daily rates.

Deposits:

A prepaid deposit will be charged at time of booking. The remainder of the balance is automatically charged to the card on file 21 days prior to check-in.

Reservations booked within 21 days of arrival are charged the Grand Total of Booking, (rent, fees, and taxes) at time of booking and no cancellation grace period.

Cancellation:

If the reservation is cancelled 22 days or more prior to arrival, all monies will be refunded. If the reservation is cancelled 21 or fewer days prior to arrival, the grand total of booking (rent, fees, and taxes) will be forfeited. There are no refunds for early departures or inclement weather.

BRETT/ROBINSON GULF CORP

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(251) 968-7363 • 888.633.7101 • Fax (251) 968-5242
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TRAVEL INSURANCE: Brett/Robinson has Vacation Travel Insurance available for purchase through Generali Insurance. You may purchase this at time of booking up to 30 days prior to arrival. The cost will vary based on length of stay. This charge can be added onto your reservation and will be payable at the time of purchase. You will have a ten (10) day period in which you may cancel this insurance and receive your money back. After the ten (10) day grace period, there will be no cancellations permitted of the insurance. **Travel Insurance purchases thru Brett Robinson are NOT refunded.**

Early Departures: We do not refund for early departures.

Check-in and Check-out on site: Check in begins at 5:00 pm and check-out is before 10:00 am.

For Sale: If a property is for sale, the owner reserves the right to have his property shown to prospective buyers. Every effort will be made to schedule the showing at a convenient time.

Owners: The individual condos are privately owned. The owner has the right to ask a guest to be moved to an alternative condominium with like bedding.

PARKING: Parking is limited to paying guests only. One permit is provided for a 1-bedroom unit. Two permits are provided for a 2-bedroom or 3-bedroom property. Parking permits must be displayed at all times. You are subject to the parking regulations as set by the Homeowners Association. These fees are included in your grand total charges with the exception of Phoenix V, Phoenix on the Bay II and Gulf Shores Surf & Racquet Club. This information is subject to change. **There is no parking for RVs, busses, extend-a-vans or boat trailers.**

SPECIAL REQUESTS AND UNIT CHANGES/MOVES: Every effort will be made to accommodate special requests for height levels, bedding types and smoking or non-smoking properties when possible. Brett/Robinson could potentially be required to move your rental to a different unit due to owner requests, water damages, or removal of that unit from the Brett/Robinson rental program. Every effort will be made to move you to a like unit in the same property as originally booked, or in one of our many like properties. If there are no like units, you will be given the option to 1) cancel and receive a full refund, 2) receive a refund in difference in rate if a lower rate, or 3) pay the difference in rate if moved to a higher rate.

Every effort is made to accommodate guests' request for specific units. However, substitution of comparable properties, which may be located in a different condominium building from original reservation, may be made without notice or liability should the property you reserved becomes unavailable for rent. In the event of a substitution, you may choose a comparable available property at the published rate (with your group's discount) or receive a refund of your initial payment less the reservation processing fee.

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