

Alabama EMA

Recovery Operations

Alabama Emergency Management Agency

Recovery Division

About AEMA



Vision

Building resiliency for tomorrow, strength for today, applying lessons from yesterday for a better Alabama

Mission

To support our citizens, strengthen our communities, and build a culture of preparedness through a comprehensive Emergency Management Program



dental and funeral expenses caused by the disaster, together with other serious disaster-related expenses.

As a FEMA partner, the U.S. Small Business Administration (SBA) offers low-interest disaster loans to businesses of all sizes, nonprofits, homeowners and renters. SBA disaster loans are the primary source of federal long-term disaster recovery funds for disaster damages not fully covered by insurance or other compensation. They do not duplicate benefits of other agencies or organizations. (<u>www.fema.gov</u>)

Individual Assistance

FEMA provides Individual Assistance (IA) to eligible individuals and households who have sustained losses as a direct result of a disaster that receives a federal disaster declaration.

- Homeowners and renters in officially designated counties who sustained damage to their homes, vehicles, personal property, businesses or inventory may apply for disaster assistance.





IA Declaration Factors



June 2019 - Individual Assistance Declarations Factors Guidance

Factors considered when evaluating a Governor's request for a major disaster declaration - 44 C.F.R. 206.48

- State Fiscal Capacity and Resource Availability
- Uninsured Home and Personal Property Losses
- Disaster Impacted Population Profile
- Impact to Community Infrastructure
- Casualties
- Disaster Related Unemployment

FEMA PDA Pocket Guide May 2021



What are Preliminary Damage Assessments?

- The PDA process is a mechanism used to determine the impact and magnitude of damage and the resulting unmet needs of individuals, businesses, the public sector, and the community.
- Information collected is used by the state as a basis for the governor's request and by FEMA to document the recommendation made to the President in response to the governor's request.

FEMA PDA Pocket Guide May 2021 ·



- For the purposes of efficiency, FEMA has established four categories of damage that an impacted home may fall within: destroyed, major, minor, or affected.
- In many cases, the size and needs of the unfolding disaster will not allow PDA teams to conduct a detailed review of each home. Joint PDA teams should use the following standards for categorizing degrees of damage:
 - Affected: a home is considered affected if the damage to the home is mostly cosmetic.
 - Minor: a home with repairable non-structural damage.
 - Major: a home with structural damage or other significant damage that requires extensive repairs.
 - Destroyed: the home is a total loss

FEMA PDA Pocket Guide May 2021



- The Pocket Guide provides criteria for determining degree of damage destroyed, major, minor, or affected for:
 - Conventionally Built Homes and Manufactured Homes
 - Flood and Wind Events

Closing Remarks



- IA PDAs are one of six factors that are used to determine if a declaration request is warranted
- PDAs will not capture all damages but should focus on the most heavily impacted residences
- Documentation and clear photos are critical to validation of damages
- The State has 30 days from date of event for completion of all phases of the PDAs and request a major declaration
- Questions <u>IA@ema.alabama.gov</u>

Alabama Emergency Management Divisions





Alabama Emergency Management Agency

Orion Damage Assessment Solution Mobile & Dashboard Training





ALABAMA EMA

CONFERENCE 2021

Looking Back...





Mobile App/Dashboard Intro - Orion Solution Architecture

- <u>Synchronization of App:</u> pushes info to the dashboard and pulls info, including new incidents
- <u>Refreshing the browser on the Orion Dashboard</u> pulls in the most recent Orion App data



Mobile App

Dashboard *(cloud)*

Downloading Orion Mobile App:

Install Orion App on your mobile device

- Search "Orion Damage Assessment 3.0" in your app store (App store for ios Device; Google play store for Android)
- Download the Orion App
- Enter your Username/Password
- Synchronize your device



Signing in to Your Orion Mobile App:

Login to Your Orion App on your mobile device

- Enter the email and password that you received from your administrator or Orion Welcome Email
- Synchronization will begin once you login

ORION	ORION
	Pulling Dashboard Items Puling BusitessPreperty (14/36) Puling Items Prom Dashboard
Email Password To	
Sign In Forgot Password	

Setting Auto-Sync for Your Orion Mobile App:

Select "Menu" on the top left of your Orion App

- Select "Auto Sync"
- Select Desired Sync Setting
- Tap "Incidents" in upper left to exit screen and save.

Incidents	Settings	
User Settings		
ober oettingo		
Name		
Heidi Hessler		
Email		
Hhessler@orionprotected.com Dashboard URL	n	
http://pr-cidra.orioncentral.com		
http://pr-ciura.ononcentral.com	///	
	Clear data/Log off	
System Settings		
Auto Sync	Enabled	
Auto Sync Interval (Minut	tes) 15	
	pushes changes to the server and does not pull upd te that Auto-Sync may reduce battery life.	lated
data from the server. Also note		
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		Don
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	Disabled	Dor
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data trom the server. Also note	Enabled (WiFi Only)	Don

Opening an Incident:

Incidents are created and managed through the Orion Dashboard and sync to the mobile app. Incidents names are displayed with incident date.

• Select incident by tapping incident name.

	•••• Verizon 🗢	11:18 AM 🛛 🕈 🖬	20% 🕞 +	•••>> Verizon 🗢	3:32 PM	🕈 📼 70% 💼 🗖
				Menu	Incidents	
				(٩	
Sync in process ———		DRION		Hurricane Harvey 08/29/2017		>
	Pulling Dashboard Items Pulling AddressReview (5/36) Pulling Items From Dashboard			Test incident 08/31/2017 This is a test incident		>

Incident data screen:

Assessed locations are displayed by address in list format. (Switch to map view, select "map" button at bottom of screen.) Color codes bars on the left hand side represent the damage level (green = not affected, blue = affected, yellow = minor damage, orange = major damage, red = destroyed).

- To view/edit location details, tap address to select
- Create new location/assessment select "Add New Address" at bottom





Creating new assessment:

Upon selecting "New Address" on the Incident Data screen the app will use your location services to find the GPS coordinates of your location and present the nearest address.

- "Address Identified" box will present, accept or cancel identified address.
- Select Structure Type at top (selection of Public/Infrastructure requires additional selections).
- Mid-page select area.
- Save at bottom.



Location background screen:

This screen is not required and is used to collect background information about the location. Screen information is dynamic and depends on structure type.

- Use sliders to select
- Property is CI/KR (Critical Infrastructure/Key Resource
- Property setting, Urban or Rural



Damage screen:

This screen information is dynamic and depends on structure type. Field users should fill out at a minimum FEMA Damage Designation at the top. App defaults to Not Affected, users can select Affected, Minor Damage, Major Damage, or Destroyed.

- Use sliders to select
- Select damage level at the top
- Narrative descriptions can be added to text fields.
- For Public Assistance locations data is collected by category type.
- Residential locations use sliders to select damaged areas. App will automatically calculate structure damage value using assessed value from background screen. To manually enter damage estimate select Override slider and enter estimated damage value in Structure Damage field.



Human Impact Screen:

This screen is used to capture data on the impact to individuals at the location. Data is sync'd to Dashboard and totals are displayed for incident.

• Tap on field at right and use keyboard to add numbers.



Picture taking:

Photos can be taken natively in the Orion app or imported from the device camera roll. Photos added to a location will have time, date, Lat/Lon, and optional description associated with them.

To take a new photo:

- 1. Tap on the "Take/Pick Picture" blue bar at the bottom on main photo screen.
- 2. At prompt select "Take Picture Using Camera".
- 3. Rotate device counter clockwise to landscape position (home button on the right).
- 4. Take picture and select "Use Photo".
- 5. Optional, add description to photo and tap Save on photo screen.



Special and Functional Needs Screen:

This screen captures basic information on individuals that require additional assistance during the incident.

• Use sliders to make selections.



Orion Dashboard Training

Dashboard Overview – Map View

- View map layers by clicking on the "Map by" drop down menu
- Save your map view by clicking on "Make this my default view"
- See "Hybrid View" version of the map by selecting the "STREET VIEW" dropdown
- Note the high level information aggregated from all properties in the selected incident on the right
- Click on color coded icons to view more details about the property or go to property details



Orion Dashboard Training

Dashboard Overview – List View

- View details of individual properties by double clicking on the address
- Click on the arrow to edit address, delete address, view property report or view on map
- Edit details of the property by clicking on the desired address link
- Add a new assessment through he dashboard by clicking on the "new assessment" tab
- Note sorting and searching feature above property list

Pics	s Address 1	City	Area	State	Zip	Structure Type	Damage Level	Damage Values Damage	
								27.3 %	
- P.	Civic Plaza	Reno	Training	NV	89501	Parks/Other	Major Damage	\$5,000	
- 1	135 North Sierra Street	Reno	Training	NV	89501	Susiness	Destroyed	\$250,000	96
	Edit Address Delete Address Delete Address	Propery Report View On	Мар					31.8 %	
	255 North Sierra Street	Reno	Training	NV	89501	Residential	Major Damage	\$0 Not Affected %	
1.10	236 N. Sierra St.	Reno	Training	NV	89501	Business	Affected	\$0 Affected % Minor Damage %	
1.10	1 East 1st Street	Reno	Training	NV	89501	Public Buildings / Equipment	Major Damage	\$70,000 Major Damage %	
1.16	50 North Sierra Street, Ste. C	Reno	Training	NV	89501	Business	Destroyed	\$190,000 Destroyed %	
1.1	50 N Sierra St #1A	Reno	Training	NV	89501	Business	Major Damage	\$33,500	
- N	95 N Sierra St #102	Reno	Training	NV	89501	Business	Major Damage	\$48,500 Structure Types	
1.1	50 N Sierra St, Ste B	Reno	Training	NV	89501	Business	Destroyed	\$103,500	
> 10	222 N Sierra St	Reno	Training	NV	89501	Business	Major Damage	\$62,000	
1.1	345 N Virginia St	Reno	Training	NV	89501	Business	Not Affected	\$0	ģ.
÷.	219 N Center St	Reno	Training	NV	89501	Business	Affected	\$220,000	
1.1	Reno Arch	Reno	Training	NV	89501	Parks/Other	Not Affected	\$0	
+	98 W Commercial Row	Reno	Training	NV	89501	Business	Affected	\$10,000	
1.1	Reno Station	Reno	Nevada State	NV	89501	Public Buildings / Equipment	Minor Damage	\$15,000 Residential %	
к.	38 E 2nd St	Reno	Training	NV	89501	Business	Minor Damage	\$60,000 Business % Public / Infrastructure %	
1.1	198 W. Commercial Way	Reno	Training	NV	89501	Residential	Minor Damage	\$81,000	
1.1	670 West St	Reno	Training	NV	89501	🤿 Residential	Major Damage	\$100,400	
1	Center Street Dam	Reno	Training	NV	89501	Water Control Facility	Destroyed	\$250,000	
- P.	6241 S Walden ct	Aurora	Training	CO	80016	Residential	Affected	\$0	
×	255 N. Virginia St.	Reno	Training	NV	89501	Residential	Affected	\$0	
- W	6363 South Waco Street	Aurora	Training	CO	80016	9 Public Buildings / Equipment	Affected	\$0	

Orion Dashboard Training

Dashboard Overview – Property Edit

- View details of individual properties by double clicking on the address in list view or double clicking on the property map icon
- Edit details by clicking on the desired area (Address Info, Property Info, Damage, Human Impact etc.)

PDA Information	O This page allows you to manage the base address information for an assessed location, as well as obtain a geo-location. Tax assessment information may also be available.	
PDA Information Image Address Info Image Property Info Image Image	Incident Training Disaster - ORION (5/16/2017) • Structure Type Business • Address 1 135 North Sierra Street Address 2	
Audit Trail	Property is Historic Citizen Reported Damage	

Creating an Incident/Preplan

- Select "Incident/Preplan" in the Admin Tab
- Select NEW on the top right
- Fill out Incident Info Screen:

Incident Information		×
Incident Name		
Municipality	Please select v	
FEMA Disaster ID		c i
	Display incident in dashboard	
	Synchronize incident to mobile devices	
Date of Incident		
Incident Description		
	Enable Structural Triage for Incident	
	Enable Human Impact for Incident	
	C Enable Special Needs for Incident	
	Enable State / FEMA Review for Incident	
		Save Cancel



Associate Incident/Preplan with PA Applicant

- After Creating an incident, select the "Included Public Assistance Applicant"
- Every incident must have a PA Applicant associated with it
- NOTE and adjust where incident will be visible (as a best practice, uncheck "synchronize incident to mobile devices" when field assessments are completed

Please enter all of the appropriate information this indext. Sident Name Intigailty Wh Disaster ID Sid52235333 Sident in dashboard Syndromize inddant to mobile devices Syndromize inddant Syndromize inddant State State / rEMA Review for Incident Enable State / rEMA Review for Incident Revi	sident Name bekens mit patry MA Disaster ID te d1 Indent te d1 Indent te d1 Indent mary Public Assistance Tirreshold mary Public Assistance Tirreshold ti coooo ti cooo	
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C Enable State / FEMA Review for Incident	Enable State / FEMA Review for Incident	
I Public Assistance Applicants	I Public Assistance Applicants	
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		~
ease select all of the applicants to be included in this incident by marking the checkbox next to the applicant.	sare relet all of the andicasts to be included in this incident to marking the obscillated	
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nt Name Include Is Primary County		

Creating a PA Applicant

- Select "PA Applicant" in the Admin Tab
- Select NEW on the top right
- Fill out Applicant Info Screen
- Scroll down to SAVE

O Please the appropriate the appropriate the second sec	propriate information for this applicant.
Applicant Name	
	This Applicant is a Private Non-Profit (PNP) Organization
DUNS Number	0
Municipality	Please select ▼
Physical Street Address	
City	
County	
State	Please Choose:
Zip	



Creating a New User

- Select "Users / Security" in the Admin Tab
- Select NEW on the top right
- Fill out New User Info Screen
- Optional allow system to send welcome email
- Select Permissions Settings



New User			
First Name			
Last Name			
Email			
Password			+ New 8
Confirm Password			Thew a
	This user is a state reviewer		
	This user is a FEMA reviewer		
	User is active		
	Save		
		1	

Creating a New User – Permission Setting

- Select Users / Security in the Admin tab
- Click on the geographical area(s) where permissions are required
- Select the appropriate Dashboard Access
- Select the appropriate Mobile Access
- Note current permissions



Nevada State Carson City	This user is a state reviewer This use	er is a FEN	MA reviewer	✔ User is active	2	
Churchill County Fallon						
Clark County	Access Levels	~	Current Municip	ality Permissions		~
Douglas County						
Elko County			Drag a column and	drop it here to group	by that column	
Esmeralda County	Dashboard Access		Muni Name	Dash Access Name	Mobile Access Nam	n
Eureka County Fallon Paiute-Shoshone Tribe	For the selected area, please choose the level of access to th dashboard for this user.	e	Carson City	Admin	Edit	
Humboldt County			Churchill County	Admin	Edit	
Lander County	None View Only Edit Admin		Clark County	Admin	Edit	
Lincoln County						
Lyon County			Douglas County	Admin	Edit	
Mineral County			Elko County	Admin	Edit	
Nye County	Mobile Access		Esmeralda County	Admin	Edit	
Pershing County	For the selected area, please choose the level of access to	the	Eureka County	Admin	Edit	
Storey County	mobile device for this user.		Humboldt County	Admin	Edit	
Training	None View Only Edit					
Training 2			Lander County	Admin	Edit	
Washoe County						
White Pine County						

Creating a Municipality

- Select "Municipalities" in the Admin tab
- Highlight the state, county or municipality where you want to place a new "child" level
- Select "New" to add a new municipality/child level
- Optional: add FIPS number and additional info to the municipality



WARNING: Please Utilize Orion Customer Support

When Setting Up Municipalities!

Municipality List	
▼ Nevada State	^
Carson City	
Churchill County	
Fallon	
Boulder City	
Clark County School District	
Henderson	
Las Vegas	
Mesquite	
North Las Vegas	
Douglas County	
▼ Elko County	
Carlin	
Elko	

Manage Unassigned Addresses (From Citizen Reported Portal)

- Select "Manage Unassigned Addresses" in the Admin Tab
- Select the "Incident" where you would like the unassigned addresses moved
- Select the dropdown by ASSIGN to determine which county/municipality unassigned addresses should be moved to
- Check the boxes of the addresses that you want to move or "select all" by checking the box in the blue bar to the left of "Address"
- Preview pictures by selecting the note icon

Unassigned Addresses

1 This page allows you to direct unassigned addresses that were submitted through the self reporting system to a specific incident. Select one or more addresses and use the drop down to assign them to that incident.

Tornado Reno	3/16 (3/16/2017)	Please select	•	Assign	¥ Delete				
Drag a colum	nn and drop it here to group by th Address	nat column City	Area	State	Zip	Structure Type	Damage Level	Damage Values Submitted On	Pics
267	11740 TUPELO ST	RENO	Washoe County	NV	89506	I Residential	Major Damage	\$0 02/15/2017 02:10	
268	6 stagbriar	Columbia	Washoe County	SC	29229	😽 Residential	Minor Damage	\$0 02/16/2017 06:46	16
321	120 South 1St	Elko	Washoe County	NV	89801	😽 Residential	Minor Damage	\$0 02/16/2017 02:21	
324	11000 lemmon drive	RENO	Washoe County	NV	89506	business 🐇	Minor Damage	\$0 02/21/2017 06:35	16
325	885 W 11th St	Reno	Washoe County	NV	89503	Residential	Minor Damage	\$0 02/22/2017 02:09	16
326	3185 corey Drive	Reno	Washoe County	NV	89509	Residential	Not Affected	\$0 02/28/2017 01:41	1
C 270	11000 Lamman Driva	Dana	Washaa County	NI\ /	00506	H. Rusinger	Maian Damaaa	AU US/US/JU12 UE+34	



Pre-Planning with Orion:

Utilize Pre-plan with Copy Address Function

- Select "Copy Incident Addresses" in the Admin Tab
- Select the "Copy From" Incident" dropdown where you would like addresses copied from
- Select the "Copy To" Incident dropdown where you would like addresses copied to
- Check the boxes of the addresses that you want to copy or "select all" by checking the box in the blue bar to the left of "Address"
- Click on the + Add Selected
 - Id Selected Or Remove Selected

to add/remove addresses



Copy Addresses

0 This page allows you to copy addresses that have already been created from pervious incidents to another incident. Select rows from the left and click the "Add Selected" button to place the rows in the table to the right, or click the "Add All" button to add all the addresses from the selected incident. Alternativly, you can add or remove single rows by double clicking them. All entries on the table to the right will get created and set to the incident you have chosen.

1	Copy Options Copy From: All Incidents	Ŧ			2	To: Please Choose	2:	•			5)	✓ Save
	All Addresser					Ø	Addresses to be Copied					
	+ Add Selected						-	Remove Selected				
	Address	Muni I	D City	State	Zip	Туре		Address	Muni ID City	State	Zip	Туре
	20595 eaton rd	17	reno	NV	89521	Residential						
5	20595 eaton rd	17	reno	NV	89521	Residential						
3	20595 eaton rd	17	reno	NV	89521	Residential						
	20595 eaton rd	17	reno	NV	89521	Residential	L					
	20595 Eaton Rd	17	Reno	NV	89521	Residential	L					
	1690 S Wells	17	Reno	NV	89502	Business	L					
	C 20E Laka Dr	47	Washaa Vallau	NI\ 7	00704	Desidential						

Resource Library

- Select "Resource Library"
- Select the desired Documentation
- Note app manual is being updated



Resource Library

Documentation

Tax Assessor File Specification The requested file specification for Orion Tax/Assessor data.

Residential Damage Guide

A quick guide to determining residential damage levels

Orion App User Manual

A comprehensive guide to the Orion mobile application

Export Incident Specific GIS File

- Select "Exports" in the Admin Tab
- Select the type of file required from the drop down menu

Export Incident Specific Reports

- Select "Reports" in the Admin Tab
- Select the type of report that you would like produced that reflects all data in the selected incident

Set Dashboard Refresh Rate for Orion Dashboard

 Set refresh rate to update dashboard with most recent Orion App user synchronization



Orion PA Project Manager

Access to PA Project Manager

- Open by Selecting "Public Assistance Project" tab within property details
- (ONLY IN PUBLIC INFRASTRUCTURE PROPETY TYPES)
- Public Assistance Project Manager will open

Areas for data entry in PA Project Manager:

- Select "Project Information" to add project info
- Select "Administrative Costs" to add administrative cost details
- Select "Labor Tracking" to add employees, employee pay rates and track work hours
- Select "Equipment Tracking" to add equipment to a project with preloaded FEMA cost codes
- Select "Material Tracking" to add material details
- Select "Contractor Work" to add invoice details
- Select "Project Maps & Sketches" to upload project files
- Select "Project Photos" to upload photos to the project

PDA Information	This page allows you to mana	age the base address information for an assessed location, as well as obtain a geo-location. Tax assessment information may also be available.
Address Info	Incident	Training Disaster - ORION (5/16/2017) *
	Structure Type	Public / Infrastructure w
Property Info	Address 1	1 East 1st Street
Structural Triage / Prep	Address 2	
Damage	City	Reno
🮉 Human Impact	Area	Training w
(Insurance	State	Nevada 👻
Pictures	Zip	89501
Pictores	Latitude	39.526067000000000 39° 31' 33.84" N
Contacts	Longitude	119.812749000000000 119* 48' 45.90" W
V Notes	USNG	115 KD 58234 78936
Special Needs	Tax Parcel ID	011-062-20 Lookup Tax Info
State / FEMA Review		Property is Historic
Audit Trail		Citizen Reported Damage
\checkmark		
Attachments		
ublic Assistance Project	-	

PDA Information	O This page allows you to man	age the base address information for an assessed location, as well as obtain a geo-location. Tax assessment information may also be availab						
Public Assistance Project	Incident	Training Disaster - ORION (5/16/2017) *						
	Structure Type	Public / Infrastructure v						
Voject Information	Address 1	1 East 1st Street						
Administrative Costs	Address 2							
Labor Tracking	City	Reno						
Equipment Tracking	Area	Training w						
Materials Tracking	State	Nevada 🖤						
- Havenars macking	Zip	89501						
Contractor Work	Latitude	39.52606700000000 39* 31' 33.84" N						
Project Maps & Sketches	Longitude	-119.81274900000000 119° 48' 45.90" W						
🚯 Project Photos	USNG	115 KD 58234 78936						
	Tax Parcel ID	011-062-20 Lookup Tax Info						
		Property is Historic						
		Citizen Reported Damage						

Public Assistance Project Manager

- Select "Public Assistance Project" tab within property details
- Public Assistance Project Manager will open
- Select desired report to fill FEMA 90 Series Reports
- Report will auto-fill with pertinent info entered into PA Project
 Manager
- Select the export tab to export in Excel, PDF or Word

14 4 1 of 1 1 1 4	Find Next	3 (
		E)	kcel						
TYPE OF EQUIPMENT INDICATE SIZE, CAPACITY, HOURSEPOWER, MAKE AND MODEL AS APPROPRIATE	DATES AND HOUR USED		OF UR Ord DUT OPR	TOTAL COST	VENDOR	INVOICE NO.	DATE AND AMOUNT PAID	CHECK NO.	
Pump : Honda - ID140	11/20/2016 - 11/21/2016 48	\$0.00	\$35.75	\$1,716.00	joe backhoe service	12345	11/20/2016 \$500.00	9870987	
GRAND TOTAL									



FEMA Form 90-125, FEB 09

Field Exercise:

Please use the Orion App to conduct damage assessment on these properties:

Property I

This home has missing shingles, holes in the roof, chimney damage and split seams. The garage door is missing. The siding on the north side has been blown off and there is flooding at a level just above the electrical outlets. The home has no power.

Please use the Orion App to do a complete assessment and take four pictures of the building and include notes with each picture.

Property II

This Court House has cracks in the foundation. A County vehicle parked at the court house was pummeled by a hail storm. Several windows have sustained damage.

Please use the Orion App to do a complete assessment and take four pictures of the building and include notes with each picture.



Quick Reference

Orion Login Info: (same for app and dashboard)

Orion Contact Info:

Username:

- Password:
- Orion URL:

https:// .orioncentral.com

(please use Chrome or Firefox browser)

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